

## Training Outline

**Title: How to implement the Sphere Standards Handbook in the field**

**Time:** 90mins

### Aim

The aim of this session is to ensure participants are able to implement projects using the Sphere Standards hand-book in the field

### Objectives

By the end of the session, participants will be able to:

- Implement Sphere technical standards in the WASH sector
- Apply protection principles practically in field situations
- Ensure beneficiaries know how Sphere is used to address their needs
- Justify the need to understand community circumstances in project design

### Key learning points

1. Sphere technical standards (indicators) are not requirements, they are there for guidance
2. Involvement of the beneficiaries in programme design is of paramount importance.
3. Protection issues must be addressed globally and be inclusive of all perspectives
4. Project design respects the dignity of the communities
5. Communities to know their rights.
6. Impartial assistance is given to the communities according to their needs.

### Methodologies and timings

Time	Trainer outline	Resources / Materials
	Give an overview of each session with key content and intended methodologies. Indicate any breaks.	List materials needed
0 - 10	Introduction of the problematic; how Sphere is not implemented well in the field; what went wrong? Plenary q/a	Sphere Project Handbook
10 - 20	Reading and clarification of the prepared Scenario, explain breakout groups	Scenario hand-out
20 - 40	Breakout groups - distribute explanatory note Groups to use Sphere Project Handbook references in 3 groups to explore problematic	Breakout group - Jamboard with Breakout group instructions and cheat sheet

40 - 50	Break	
50 - 60	Plenary clarifications on 3 Group reports	
60 - 80	Break out group discussion on how to properly apply the Handbook in the 3 Groups -select reporter	Jamboard Cheat Sheet
80 - 90	Debriefing	Google Doc on screen

#### ROLES:

You have arrived on the scene as the interim Head of Programmes for a large International NGO who are the implementing partner for UNHCR to supervise and provide Camp Management services for 3 large (60 000/camp) camps in Eastern Chad. The camps are established and have been there for 6 years.

#### SCENARIO:

A refugee camp in Chad where 60,000 Darfurian refugees have lived for 6 years. When they arrived the aid community put in a water system that minimized the distance travelled making it safer to get water (women and girls do most of the water-fetching, before the distance had been 2 km to a common well), made it easier to get water by installing mechanized pumps to pull water from the underground cisterns (kareez) and water came from tap stands, and they standardized the amount of water at 15L per person/day as per p97, Water Supply Standard 1. All this in consultation with the Refugee Elder's council, a group of senior clerics and elder gentlemen. The Sphere handbook provides guidance for all of these sectors.

The people were told they had access to a minimum standard of water as their human right. Everyone was happy. The system was also made available to nearby villages. Everyone was happy. Everyone was happy that is until 6 years later the refugees were in conflict with their host communities (of the same tribe) because every year the kareez ran dry earlier and earlier and no one had water for their animals and crops or themselves. The INGO in charge had started a very expensive emergency intervention trucking water across the desert to fill the water reservoirs built to service a tap-stand network. Every year the situation was getting worse and worse and this year it was the worst. No one was happy, water was in short supply everywhere.

What went wrong?